

RULES OF THE "TRIPADVISOR OR HOLIDAYCHECK COMMENT" PROMOTIONAL OFFER DRAW

SOTAVENTO SAU, hereinafter Playitas Resort, with registered address at Urbanización las Playitas s/n 35629 Las Playitas, Fuerteventura and holder of Tax ID No. A35017706, shall run a promotional offer (for Playitas Resort) by means of the comments left on the websites www.tripadvisor.com or www.holidaycheck.com regarding any of the types of accommodation at Playitas Resort: Playitas Hotel, Playitas Aparthotel or Playitas Villas.

The promotional offer shall be regulated by the following rules:

One: Duration of the promotional offer - The "TRIPADVISOR or HOLIDAYCHECK COMMENT" promotional offer will begin on 1 February 2017 and end on 29 January 2018.

Two: Geographical scope - The promotional offer shall apply internationally.

Three: Personal scope - All persons, of legal age, who stayed at Playitas Resort over the previous days (or the previous month at most) shall be entitled to participate in the draw.

The promotional offer is not applicable to employees of Playitas Resort or to anyone professionally involved in this promotional offer.

Four: Prize - Every month, a draw will be held for a one-week stay at Playitas Resort for two people in a standard double room with breakfast included. The prize must be redeemed within 1 year from notification of such. The reservation will be confirmed according to availability at the complex and upon prior booking via booking@playitas.net

The prize will be awarded by means of a draw that will take place at Playitas Resort directly in the presence of the board of directors, between the 1st and 5th day of each month. The draw will be carried out as follows:

1. Once you have entered a comment on Tripadvisor or Holidaycheck, you must forward us the confirmation email you receive to calidad@playitas.net
2. Once we have received your confirmation email, we will check that your comment appears on Tripadvisor or Holidaycheck and that your stay took place in the previous month. Once this information has been verified and if everything is in order, you will enter the next draw of the month.
3. The draw will take place between the 1st and 5th day of each month and the winner will be contacted by email at the address provided when they forwarded us their comment. The winner will have a period of 7 days to contact Playitas Resort and claim the prize via the email address calidad@playitas.net. If the winner does not get in contact with us within this period, the prize will be cancelled.
4. The winner will be able to redeem their voucher at any time (valid for 1 year from notification), subject to availability.

Playitas Resort reserves the right to declare the prize null and void, should the participant not fulfill the requirements stipulated in these rules.

Five: The prize is personal and non-transferable.

Six: Communication of the promotional offer - Consumers will be informed of the promotional offer via the email provided when they send us their comment.

Seven: Personal data handling - For the purposes of the terms of article 5 of Organic Law 15/1999 on Personal Data Protection, we would like to inform you that your personal details provided in this document will form part of a file owned by SOTAVENTO, S.A.U., holder of Tax ID No. A-35017706, in order to complete the necessary procedures relating to the suggestion, evaluation and/or statement corresponding to the accommodation and other services contracted.

Similarly, we would like to inform you of the possibility to exercise your rights of access, rectification, cancellation and objection by means of written request, together with a copy of your National Identity card or similar document verifying your identity, sent to SOTAVENTO, S.A.U. Urbanización Las Playitas, sin número, término municipal de Tuineje 35629, Fuerteventura, Provincia de Las Palmas or via email to info@playitas.net.

Eight: Grounds for disqualification of a participant of the promotional offer - This promotional offer is being organised in order to encourage and promote the participation of all of the clients who have stayed at Playitas Resort to provide their opinions on Tripadvisor or Holidaycheck about the services and/or performance of Playitas Resort, and reward loyalty under conditions of equality and in strict compliance with the general principle of good faith. Consequently, Playitas Resort will automatically and immediately exclude from such any participant who infringes the principles of good faith, behaves dishonestly, inappropriately, deceptively or in an improper manner, uses disproportionate, fraudulent or abusive means, or breaches any points of these rules.

Similarly, any anomaly attributable to a participant that impedes, alters or disrupts the normal implementation of the promotional offer that affects or is detrimental to any other participant, that could falsify the participation details, compromise the safety or reliability of the technical systems used for its implementation, or that by any means contravenes these rules, will entitle Playitas Resort to unilaterally and immediately exclude said participant and inform the competent authorities of the matter.

In the event any of the aforementioned irregularities or any others are detected after the effective delivery of any of the prizes, Playitas Resorts reserves the right to exercise the relevant legal actions against its author or responsible party, including the right to return the prizes among others.

Nine: Acceptance of the rules - Participation in the promotional offer implies the acceptance of these rules by the interested parties.